20·07X

20·07D

Quick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Moreover, from the website you can also consult FAQ, realize software upgrade, etc. (English version only).

SAR

www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 26 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

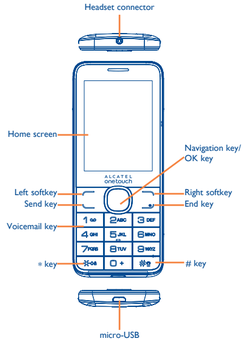
PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

ALCATEL onetouch

1 Your mobile.....

1.1 Keys and connectors



- Press to go left/right/up/down
- Press to confirm an option

Left softkey
- Unlock keypad
- Access main menu

Send key
- Pick up/Send a call
- Press: Enter Call log
- Press and hold: Enter Fake call

Right softkey
- Access contacts

- Press: End a call
  Return to the Home screen
- Press and hold: Power on/off

- Press and hold: Access your voicemail

From Idle screen
- Press: 0
- Press and hold: "+/P/W"

In Edit mode
- Press: Access symbols table
- Press and hold: 0

From Idle screen
- Press: *
- Press and hold: Lock keypad

In Edit mode:
- Press: Change input methods
- Press and hold: Access language list

From Idle screen
- Press: #
- Press and hold: Vibration alert

In Edit mode
- Press: (space)

1.2 Status bar icons (1)

In 2007X:

Battery charge level.

Vibrate alert: your phone vibrates, but does not ring or beep with the exception of the alarm.

Bluetooth status (Activated).

Bluetooth status (Connected to an audio device).

Headset connected.

Keypad locked.

Call forwarding activated: your calls are forwarded.

Alarm or appointments programmed.

Level of network reception.

Voicemail message arrived.

(1) The icons and illustrations in this guide are provided for informational purposes only.

Missed calls.

Radio is on.

Roaming.

SD card scanning completed.

GPRS connection status (Activated).

GPRS connecting.

EDGE connecting.

EDGE attached.

Music activated.

MMS receipt in progress.

Sending an MMS.

Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm.

SMS unread.

MMS unread.

(Flickering) Message list is full: your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

Flight mode.

In 2007D:

Level of network reception.

Call forwarding activated: your calls are forwarded.

GPRS connection status (Activated).

GPRS connecting.

EDGE connecting.

EDGE attached.

1.3 Home screen

1.3.1 Widget bar

Widgets are convenient shortcuts for quick access from the Home screen.

You can customize widget bar by "**Settings\Phone settings\Widget bar**".

1.3.2 Change wallpaper

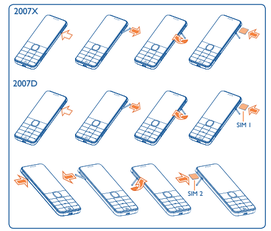
You can select a folder to choose one image as favourite wallpaper by selecting "**Options\Set as\Wallpaper**".

2 Getting started.....

2.1 Set-up

Inserting or removing the SIM card

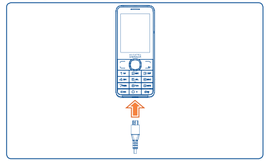
You must insert your SIM card to make phone calls.



Place the SIM card with the chip facing upwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

Your phone only supports micro-SIM cards. Do not attempt to insert other SIM card types such as mini and nano cards, as they may cause damage to your phone.

Charging the battery



Connect the battery charger to your phone and mains socket respectively.

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

2.2 Power on your phone

Hold down the key until the telephone powers on.

2.3 Power off your phone

Hold down the key from the Home screen.

3 Making a call.....

Dial the desired number then press the send key to place the call. The number you entered can be saved to **Contacts** by selecting "**Options\ Save**". If you make a mistake, you may press Right softkey to delete the incorrect digits.

To hang up the call, press the key.

4 Messages.....

4.1 Access

You may access this menu using the following options:
- Access from the main menu by selecting "**Messages**".
- Select from widget bar, and then enter the sub-menu you require.

4.2 Write message

You can select "**Messages\Write msg**" from the main menu or access from widget to write text/multimedia message. For dual SIM model, you can type a message and select to send it to a recipient in either the SIM1 or SIM2 directory (1). One or more recipients can be added from contact list. Press "**Contacts**" through key to multi-select recipients from Contacts.

An SMS will be converted to MMS automatically when images, videos, audio, slides or attachments are inserted; or the message contains more than 8 pages of text.

An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

(1) 2007D only.

5 Contacts.....

5.1 Consulting your contacts

You can access to this function by selecting "**Contacts**" from the main menu.

For dual SIM model, the complete contacts of both SIM1 and SIM2 are available in this menu (1).

5.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "**Add contact**".

6 Call log .....

6.1 Access

You can access the function using the following options:
- Select from main menu.
- Press the send key from Home screen.
- Select from widget bar, and then enter the sub-menu you require.

6.2 Available options

When you press "**Options**", you can have access to **View, Send message, Save to Contacts, Edit before call, Add to blacklist, Add to whitelist, Delete,** etc.

(1) 2007D only.

7 Apps (1) .....

Apps store is an online software store, where you can download and install applications and games to your phone.

8 Apps mgr .....

You can manage your downloaded applications and games.

9 Camera.....

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:
- store them as your creations in SD card or phone.
- send them in a multimedia message (MMS) to a mobile phone.
- send them directly by MMS, Bluetooth.
- customise your Home screen.
- select them as incoming call image to a contact in your Contacts.
- transfer them by data cable or microSD card to your computer.

(1) Depending on your network operator.

10 Media applications.....

10.1 Music.....

You can access this feature from the main menu by selecting "**Music**".

You will have full flexibility of managing music both on your mobile and SD card.

10.2 Images.....

A library links to the images (stored in "**My images**") in phone or SD card to multi-mark, set as wallpaper, power on/off display and incoming call image or sent by MMS. Bluetooth.

10.3 Videos.....

Contains all video clips (stored in "**My videos**") in phone or SD card and enables you to play, send, delete, rename, etc.

10.4 FM radio.....

Your phone is equipped with a radio (1) with RDS (2) functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

(1) The quality of the radio depends on the coverage of the radio station in that particular area.
(2) Depending on your network operator and market.

11 My files.....

You will have an access to all audio and visual files stored in phone or SD card in **My files**. You can access a number of items with this option: **My audios, My images, My videos, Received**, etc.

Inserting the SD card:

Insert the external microSD card into the slot with the gold contact facing down until it's locked. To remove the external microSD card, gently push it until it's unlocked.

12 Applications.....

12.1 Facebook.....

Facebook is a social unity that connects people with friends and others who work, study and live around them. It provides a number of features with which users interact, such as Wall, Pokes, etc.

To open an account online, please go to: http://m.facebook.com/.

12.2 FB Messenger .....

Facebook Messenger is an instant messaging service which lets you communicate with your friends whenever they are connected to it.

Sending/receiving pictures and group messaging are also supported.

12.3 Twitter .....

Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or followers.

To open an account online, please go to: http://m.twitter.com.

13 Services.....

Contact your network operator to check service availability.

14 Tools .....

14.1 Recorder .....

Accessing **Recorder** allows you to make voice or sound recordings.

14.2 Alarm .....

Your mobile phone has a built-in alarm clock with a snooze feature.

14.3 Calculator .....

Access this feature by selecting "**Calculator**" from the main menu.

Enter a number, select the type of operation to be performed using the navigation keys, and enter the second number, then select "=" to display the result.

14.4 Calendar.....

Once you enter this menu from main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

14.5 Notes.....

You can create a note in text format by accessing "**Notes**" from the main menu.

14.6 Bluetooth™ .....

14.6.1 Access

Access this feature by pressing "**Menu**" through Left softkey from the Home screen to enter the main menu, then selecting "**Bluetooth**".

14.6.2 BT Dialler (1)

This phone is embedded with a BT dialler feature which means that you can connect your 2007X/2007D with a host phone through a Bluetooth connection. Once successfully linked, you can receive and make calls from the host phone using this phone. Other options available are syncing with the host phone's contacts, viewing its call log, and viewing/making SMS messages sent to/from the host phone.

You can pair with the host phone through Bluetooth.

Activate host connection: Turn Bluetooth on, select to view the list of available Bluetooth devices and then press **BT dialler\On**.

You need to confirm your password (automatically displayed) in the host phone once you have chosen to pair it with your 2007X/2007D.

When pairing succeeded, the host name will be visible on your 2007X/2007D.

You only need to pair your 2007X/2007D once. It automatically reconnects to your host phone once you turn on Bluetooth both in your 2007X/2007D and host phones.

14.7 Voice alarm .....

With this menu,you can create the voice file and set it as the alarm.

14.8 Fake call .....

This program enables you to call yourself by simulating a caller number/name, ringtone at a scheduled time. It helps you to politely escape from social situations at any time you wish. This call can be rejected by key . Activate a fake call by "**Fake call mode\Enable**".

14.9 Call filter .....

Enable blacklist, all callers in the list will be automatically blocked. Enable whitelist, only callers in the list can be connected.

14.10 WAP .....

Access Wap options: **Homepage, Bookmarks, Go to URL, Last wap address, Recent pages, Offline pages, Service inbox, Settings.**

(1) Depends on software version and countries.

15 Profiles .....

With this menu, you may personalise ringtones for different events and environments.

16 Settings .....

From the main menu, select the menu icon and select the function of your choice in order to customise your telephone: **Phone settings, Call settings, Security, Network, Connectivity, Restore default** (1)**, Dual SIM settings** (2) , etc.

17 Games (3) .....

Enables you to download favorite games to your phone.

(1) Make the phone's settings recover to its default value. End-user data will not be erased. Enter its default password 1234 to confirm to restore and reboot.
(2) 2007D only.
(3) You need to download the application to your phone for the first time. May cause additional network charges for data flow to download this application.

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18 Making the most of your mobile .....

PC suite

You can download PC Suite for free from the website (www.alcatelonetouch.com). The PC suite includes:

- **Backup/restore**

You can backup the important data in your mobile and restore them when needed.

- **GPRS modem**

Use your mobile phone to connect PC to the internet.

- **Multimedia Personalization**

Customize your mobile with images, animations and melodies.

- **Messages**

You can compose SMS/MMS easily on your PC and transfer them to your phone.

Supported Operating Systems

Windows XP/Vista/Windows 7.

Mobile Upgrade

Using Mobile Upgrade tool you can update your phone's software from your PC.

Download Mobile Upgrade from ALCATEL ONETOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.

All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before upgrading.

Supported Operating Systems

Windows XP/Vista/Windows 7.

Webcam (1)

You can use your phone as a webcam for instant messaging on your PC.

- Connect your phone to PC via USB cable.
- Go to "**My computer**" folder on your PC and find USB video device (Under Scanners & Cameras).

(1) The using of webcam may vary according to the operating system of your PC.

19 Latin input mode .....

There are two text entry methods that can be used to write messages:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters.
- Predictive with the eZi mode: this mode speeds up the writing of your text.

Keypad inputting:

Press: Access symbols table

Press: Change input methods

Press: Enter a space

Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

- **TRAFFIC SAFETY:**

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

- **CONDITIONS OF USE:**

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

Please note that your phone is a unibody device, the back cover and battery are not removable. Do not attempt to disassemble your phone. If you disassemble your phone the warranty will not apply. Also disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.

- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

- **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

- **BATTERY:**

Please note your phone is a unibody device, the back cover and battery are not removable. Observe the following precautions:

- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,
- Do not puncture the back cover of your phone,
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

- **CHARGERS**

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

- **RADIO WAVES:**

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

2007X/2007D:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM900 + Bluetooth	0.787 W/kg
Body-worn SAR	GSM900 + Bluetooth	1.02 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 10 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have statesd that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to www.alcatelonetouch.com

Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

- **LICENCES**

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microSD Logo is a trademark.

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ALCATEL ONETOUCH 2007X/2007D Bluetooth Declaration ID D022118

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Twitter and the T Logo are trademarks of Twitter, Inc., and are used under license.

General information .....

- **Internet address:** www.alcatelonetouch.com
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our website.
- **Address:** Room 1910-1-2A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: **www.alcatelonetouch.com**

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

CE 1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.This handset may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this handset ("Third Party Materials"). All third party materials

(1) Contact your network operator for service availability.

in this handset are provided "as is", without warranty of any kind, whether express or implied, including the implied warranties of merchantability, fitness for a particular purpose or use/third party application, interoperability with other materials or applications of the purchaser and non-infringement of copyright. The purchaser undertakes that TCT Mobile has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and handsets in complying with Intellectual Property rights. TCT Mobile will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this handset or in interaction with any other devices of the purchaser. To the maximum extent permitted by law, TCT Mobile disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCT Mobile, may be subject to paid updates and upgrades in the future; TCT Mobile waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. The availability of the applications may vary depending on the countries and the operators where the handset is used; in no event shall the list of possible applications and software provided with the handsets be considered as an undertaking from TCT Mobile; it shall remain merely as information for the purchaser. Therefore, TCT Mobile shall not be held responsible for the lack of availability of one or more applications wished for by the purchaser, as its availability depends on the country and the operator of the purchaser. TCT Mobile reserves the right at any time to add or remove Third Party Materials from its handsets without prior notice; in no event shall TCT Mobile be held responsible by the purchaser for any consequences that such removal may have on the purchaser regarding the use or attempt to use such applications and Third Party Materials.

Regulatory information ...

The following approvals and notices apply in specific regions as noted.

2007X:

TCT Mobile

TCT Mobile Europe SAS
55 Avenue Des Champs Pierreux 92000 Nanterre, France
Immeuble Le Capitole 92000 Nanterre, France
+33 1 46 52 61 00

EC declaration of conformity / Déclaration de conformité CE

Product / Produit: GSM dual-band handheld station with Bluetooth technology and FM radio / Portatif GSM bibande avec technologie Bluetooth et radio FM

Product identification / Identification du produit

2007X Type Satsa2

We / Nous: TCT Mobile Europe SAS
55, avenue des Champs Pierreux
92000 Nanterre
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annex IV of the directive. / déclarons sous notre entière responsabilité que le produit désigné ci-dessus est conforme aux exigences essentielles applicables de la directive 1999/5/CE et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.

Applied standards / Normes appliquées

Item 3.1 a) protection of the health and of the safety of the user) / Article 3.1 a) protection de la santé et de la sécurité de l'usager) :
- EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011
- EN 50 360: 2001/A1:2012, EN 50 566: 2013, EN 62479: 2010,

Item 3.1 b) protection requirements with respect to electromagnetic compatibility /) Article 3.1 b) exigences de protection en ce qui concerne la compatibilité électromagnétique):
- EN 301 489-1 V1.9.2 (2011-09), EN 301 489-7 V1.3.1 (2005-11), EN 301 489-17 v2.2.1 (2012-09), EN 55013:2001 +A1:2001 + A2:2006, EN 55020:2007+ A11:2011

Item 3.2) effective use of spectrum so as to avoid harmful interferences) / Article 3.2) utilisation efficace du spectre radioélectrique de façon à éviter les interférences dommageables :
- EN 301 511 v.9.0.2 (2003-02), EN 300 328 v.1.8.1 (2012-06)

This product also conforms to the applicable requirements of following directives, / *Ce produit est en conformité avec les directives,*

- directive 2011/65/EU (RoHS) - restriction of the use of certain hazardous substances)

This product can connect with a Common Mobile Phone Charger which complies with below standards: (*Ce produit peut être utilisé avec un chargeur universel pour téléphone portable conforme aux standards suivants :*)
- EN301 489-34 v1.3.1 (2012-05)
- EN 62684:2009

The chargers delivered with this product also conform to the applicable requirements of the directive 2009/125/EC(Energy Related Products) / Les chargeurs livrés avec ce produit sont en conformité avec la directive 2009/125/EC(Ecoconception des produits)

Conformity of this product with the essential requirements of the R&TTE Directive 1999/5/EC has been reviewed by the following Notified Body: / *La conformité de ce produit a été vérifiée par l'organisme de certification (notify body) suivant:*
American Certification Body, Inc.
Suite C110, Whittier Avenue 6731, 22101 McLean, Virginia, United States
Identification number: 1588

CE 1588

Date: 2014-01-22
Signature

TCT Mobile Europe SAS
Vincent Le Clainche
Chairman & General Manager
TCT Mobile Europe SAS / Deputy General Manager

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2007D:

TCT Mobile

TCT Mobile Europe SAS
55 Avenue Des Champs Pierreux 92000 Nanterre, France
Immeuble Le Capitole 92000 Nanterre, France
+33 1 46 52 61 00

EC declaration of conformity / Déclaration de conformité CE

Product / Produit: GSM dual-band handheld station with Bluetooth technology and FM radio / Portatif GSM bibande avec technologie Bluetooth et radio FM

Product identification / Identification du produit

2007D Type Satsa2

We / Nous: TCT Mobile Europe SAS
55, avenue des Champs Pierreux
92000 Nanterre
France

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Chairman & General Manager
TCT Mobile Europe SAS / Deputy General Manager

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Warranty .....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice.

Batteries (2) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,
3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCT Mobile Limited,
5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

(1) The warranty period may vary depending on your country.

(2) The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format (1) and the Mobile Upgrade tool to perform phone formatting or software upgrading, (to reset User Data format, hold down # while simultaneously pressing the power on/off key under power off mode). ALL User phone data: contacts, photos, messages and files, downloaded applications like MRE games will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite before doing formatting and upgrading.

and carry out the following checks:

My phone is frozen or cannot switch on

- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format (1) to reset the phone or Mobile Upgrade to upgrade software

My phone has not responded for several minutes

- Restart your phone by pressing and holding the key
- If it still does not work, please use User Data Format (1) to reset the phone or Mobile Upgrade to upgrade software

My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key.
- Check the battery charge level
- If it still does not work, please use User Data Format (1) to reset the phone or Mobile Upgrade to upgrade software

My phone cannot charge properly

- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

My phone cannot connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is available
- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage
- Try connecting at a later time or another location

Invalid SIM card

- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the send key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the navigation key
- Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONETOUCH accessory

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "**Messages\Voicemail**"
- Try later if the network is busy

I am unable to send and receive MMS

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters
- Verify the server centre number or your MMS profile with your operator
- The server centre may be swamped, try again later

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my phone to my computer

- Install ALCATEL ONETOUCH PC suite first of all
- Check that your computer meets the requirements for ALCATEL ONETOUCH PC Suite installation
- Make sure that you're using the right cable from the box

I am unable to download new files

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Deactivate Bluetooth when not in use

(1) **User Data Format** ALL user phone data: Contacts, messages and files will be lost permanently. Please store phone data in SIM card before you want to format

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